

No Surprises Act & Good Faith Estimate Policy

GI Associates is committed to providing transparent information about the cost of health care services. Our No Surprises Act and Good Faith Estimate Policy is designed to help our patients understand the potential costs associated with their care and ensures that GI Associates remains compliant with the No Surprises Act.

What is the No Surprises Act?

The No Surprises Act protects patients from unexpected out-of-network bills. This includes patients who have insurance and receive non-emergency care related to a visit to an in-network hospital, hospital outpatient department or ambulatory surgical center and patients who do not use or do not have health insurance.

What is a Good Faith Estimate?

A good faith estimate is a list of expected charges before the health care items or services (procedures, supporting care) from a provider or facility occur. Please note that the GFE is an estimate and may not reflect the final charges due to changes in the care plan, additional services, or unforeseen circumstances during treatment.

What Does a Good Faith Estimate Include?

- Description of anticipated services (e.g., diagnostic procedures, treatments, follow-ups)
- Estimated cost of each service including facility fees and any additional costs
- Information on additional services that may be recommended or required

When Will You Receive a Good Faith Estimate

- When you schedule an appointment
- At least 3 business days before your scheduled services if the appointment is scheduled more than 10 days in advance.
- At least 1 business day before your scheduled services if the appointment is scheduled between 3-10 days in advance.
- Services scheduled less than 3 days in advance will receive an estimate as soon as possible.

To Request a Good Faith Estimate by Email or Mail

- Call GI Associates' Billing Department Office at 414-908-6615
- Ask a GI Associates Team Member to connect you to our Billing Department

Dispute Resolution

- If you are billed at least \$400 more than your good faith estimate, you may be eligible to dispute the bill. For more information on starting a dispute, visit <https://www.cms.gov/medical-bill-rights/help/dispute-a-bill>
- For questions about your medical billing situation or to submit a dispute, call the No Surprises Help Desk at 1-800-985-3059

<https://www.cms.gov/medical-bill-rights>